CHECKLIST

Missed departure checklist: steps to take if your river cruise leaves without you

- [ ] Phone the vessel using the contact number on your daily programme
- [ ] Confirm the next port and the ship's estimated arrival time
- [ ] Check you have your passport and local currency
- [ ] Arrange transport to the next mooring point by taxi, train or hire car
- [ ] Keep every receipt for transport and any other costs
- [ ] Notify your travel insurance provider if your policy covers missed departure
- [ ] Arrive at the next port before the vessel departs again
- [ ] Settle reimbursement claims with the purser once you're back on board